



TESTIMONIALS FROM OUR WINNERS

★ National Champion and Best Independent Bar 2014/15

Don Lawson who owns Johnny Foxes and The Den said:

“ I am beyond delighted for the team at Johnny Foxes and The Den but also for Inverness. To have two winning venues from the city is a great testament to the talent here. “Best Bar None is a great initiative to be a part of and the awards are really taking over others in the industry as it’s so focussed and structured.”

Corbie Inn, Bo’ness, Owner Gail Fairholm said:

“ There is a great team at The Corbie Inn and the award would not have been won without them.”

★ Heart of the Community National Award Winner 2014/15

Tom Griffiths, Acting General Manager at The Three Sisters, said:

“ The initiative is an important part of the industry in Edinburgh as it offers the public assurance that they can rely on the standards all BBN venues provide.”

★ Best Pub Winner 2014/2015

Susan Latto, Operations Manager at Arts Bar in The Mercure Hotel said:

“ We were thrilled to win this prize particularly being part of a larger chain we work very hard to ensure we’re seen as a local bar. We are proud to be a part of Best Bar None and strongly support what it does to continually raise the standards of licensed premises throughout the country.”

★ National Best Hotel Bar Winner 2014/15

Tam O’Hara, Licensee of the Glenmavis Tavern said:

“ Everyone works very hard so it is great to have received this recognition of our work.”

★ Best Bar Winner 2014/15

Ruth Chisholm, General Manager of The Institute, Aberdeen said:

“ We are thrilled to have been recognised for our Girls United campaign that has captured the imagination of our clubbers, police and local authorities. We have made a real difference in helping our female customers stay safe on a night out. This initiative has been a team effort and we are very proud to be this year’s title holders.”

★ Best use of Innovation Winner 2014/15

Paul McDonagh, owner of Bon Accord said:

“ Bon Accord has won many awards in the past for our whiskies and beers but to get one for our security and customer experience is a great achievement. “We are happy to be a part of the Best Bar None Initiative and my thanks also go to all of the sponsors involved.”

★ Best Bar Winner 2014/15

Chris Conway, Manager of The Garage, said:

“ We are all very proud at The Garage to have won an award for Best Public Health Initiative. We hope this award can showcase “Dry Aberdeen’s” tag line of you don’t need to be wasted to have a good time.”

★ Best Public Health Initiative Winner 2014/15



Making Scotland’s villages, towns and cities safer, more vibrant and attractive places for people to live and visit



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AWARDS SCHEME

- ▶ Best Bar None is an Accreditation and Award Scheme adopted in Scotland in 2005
- ▶ Currently there are over 400 Licensed Premises including Pub/Bar/Hotel Bar/Nightclub/Specialist Entertainment Venues all participating
- ▶ In 27 areas across Scotland
- ▶ Sponsored by Diageo, Molson Coors, Heineken, Tennents, Maxxium UK, Chivas Brothers
- ▶ Supported by Police Scotland, Scottish Fire & Rescue Service, Scottish Government and Scottish Licensed Trade Association.
- ▶ Aims and Objectives are set inline with the Five Key Elements of the Licensing (Scotland) Act 2005: Prevention of Crime and Disorder, Protection of Public Safety, Protection of the environment, Promotion of Public Health and Protection of Children from Harm.

FOUR STEPS TO BEST BAR NONE



THE APPLICATION PROCESS:

Each year the process commences with all licensed venues in a BBN area being invited to take part and information on the scheme provided.



THE ASSESSMENT PROCESS:

Once all applications have been registered, an inspection team will contact each venue to discuss a suitable time and date to carry out an inspection. The inspection process is clearly explained in the Best Practice Booklet you will receive and focuses on the five key elements in the Licensing (Scotland) Act 2005.

Examples of what is inspected are Capacity, Security, Drinks/Drunkenness, Drugs, Thefts, Disorder, Terrorism Awareness, First Aid, Management, Event Control, Glass, Fire Safety, Building Safety, Transport, Disability, Noise, Community Engagement, Litter/Waste, Public Health and Children.



THE JUDGING PROCESS:

Each application is inspected and allocated a score. Points are allocated for 'Essential', 'Desired' and 'Bonus' categories. You must achieve all Essential points to receive an 'accredited' award. If you can demonstrate additional points you will receive a higher award.



THE AWARDS CEREMONY:

At the conclusion of the inspection process you will receive an invitation to attend an awards ceremony. You are encouraged to display the award plaques and/or certificates prominently in, or outside, your venue to demonstrate your achievements to customers and staff.

READ THE TESTIMONIALS FROM THIS OUR WINNERS OVERLEAF



WHAT ARE THE KEY BENEFITS TO MY BUSINESS IN TAKING PART?

- ▶ It encourages safe, secure customer focused premises
- ▶ It rewards you for having a well-managed premises
- ▶ It provides an opportunity to have a free assessment carried out on your venue to identify good practice and get advice on a range of issues.
- ▶ It improves communication with local Police, Fire and Rescue, Licensing Agencies, Council and other Key partners
- ▶ It promotes a vibrant day and night time economy for your local area
- ▶ It supports reduction in alcohol related crime and disorder
- ▶ Encourages standards of improvement
- ▶ It rewards Staff and raises awareness of customer care
- ▶ **Business Insurance cost reduction – risk is reduced to insurer as BBN member**
- ▶ **Training Courses for staff at reduced cost including:**
 - ▶ The Bar Code guidance
 - ▶ Conflict Management
 - ▶ Incident Management
 - ▶ Drug Awareness
 - ▶ Vulnerability and Duty of Care

An Evaluation of a New Scheme in North Lanarkshire was supported by Best Bar None Scotland and Scottish Government Alcohol Industry Partnership (SGAIP) working with all local Agencies and Partners, including Police Scotland to deliver support for the Pilot area in 2012 for a period of 2 years.

In the Pilot area, a comparison of figures from 2012 to 2014 saw a reduction in Violence and Anti-Social Behaviour in and around the Best Bar None accredited premises and positive messages in the Public's perception around reduction in crime and being a victim of crime.

Crime Figure analysis

- ▶ Decrease of 12% - serious assault
- ▶ Decrease of 9% - common assault
- ▶ Decrease of 6% - abusive behaviour
- ▶ NHS data confirms - for period 2013 compared with same period in 2014 a drop by 19% of injury Incidents in the Pilot area
- ▶ Injury surveillance data for the Best Bar None accredited premises; decreased from 9 to 2 Incidents.
- ▶ 15% were worried of being a victim of assault/violence – down from 33.3%
- ▶ 25% were worried of being a victim of rowdy behaviour/hooliganism – down from 51.4%
- ▶ 45% felt safe walking at night time – up from 36.1%
- ▶ Knowledge of the Best Bar None Scheme had increased to 35%
- ▶ Increase in Incident reporting created by Partnership working and focus on delivering the Best outcomes for the local Community, ultimately Keeping People Safe.

Public Consultation data

- ▶ 60% socialise locally – up from 52.8% in 2013
- ▶ 40% thought assault/violence was very or fairly common – down from 55.6% in 2013

Data provided by Police Scotland

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