

# Staff News: Take 5

Friday 21 August 2020

Welcome to this week's Take 5, our all new weekly staff update, designed to bring you our latest news summary in a five minute read.



Renfrewshire  
Council

## The route out of the Coronavirus crisis - latest guidance

The Scottish Government announced yesterday (Thursday 20 Aug) that we will remain in Phase 3 for now and that this is likely to continue for some time.

Gradual restart of services and some live events are set to continue in line with the Route Map Phase 3 planning and the necessary safety measures being put in place. From the 24 August the following are planned to restart:

- Small outdoor live events with safety measures and limited numbers
- Outdoor contact sports for all ages
- Driving lessons
- Indoor face-to-face advice services
- Bingo halls

It was also confirmed that gyms, swimming pools and indoor sports courts can reopen from 31 August once safety measures are in place.

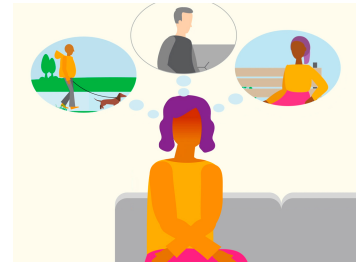
To ensure we can continue to gradually ease restrictions safely, it's vital we all stick to the recommended good hygiene measures and support the Test and Protect programme when needed.

### Remember FACTS

Remember to follow the FACTS guidance to help prevent the spread of the virus.

For more information on all the latest guidance visit <https://www.gov.scot/>

## Test & Protect – 3 key steps



As lockdown continues to gradually ease, it's still so important that we continue to follow government guidance and follow NHS advice to keep safe and protect others.

The Test and Protect measures continue to work in helping to control the spread of the virus. But it's down to every one of us, individually, to make sure we understand what we need to do by following these three key steps:

1. If you have any coronavirus symptoms, self-isolate immediately and book a test.
2. Be prepared to share your recent close contacts if you test positive for coronavirus. NHS Scotland will ask you for this information so they can advise anyone who may be at risk to self-isolate straight way.
3. If you are contacted by an NHS Scotland contact tracer, you will be asked to self-isolate for 14 days and offered a test if you develop symptoms.

For more information on Test and Protect and how to book a test, visit [www.NHSinform.scot/test-and-protect](http://www.NHSinform.scot/test-and-protect)

## Renfrewshire Leisure welcomes latest Government guidance



Renfrewshire Leisure (RL) has welcomed confirmation from the Scottish Government that leisure centres can begin reopening from 31 August, as part of the gradual easing of lockdown restrictions for Phase 3.

The latest guidance means that our colleagues in RL can now move to the final stage of their preparation and planning for reopening.

Procedures are carefully being developed to allow for the safe and gradual reintroduction of services at the gyms and swimming pools operated by RL. These will be introduced on the basis of pre-booked time slots.

Victoria Hollows, Chief Executive of Renfrewshire Leisure, said, 'The safety of our staff and those who use our service is our absolute priority. We are working incredibly hard to ensure that our venues are ready to welcome visitors in the safest, most enjoyable way just as soon as we are able to do so'.

Visit [www.renfrewshireleisure.com](http://www.renfrewshireleisure.com)

## Access council services online with MyAccount



Did you know that there are now more than 50 online forms for council services? This makes life easier for our customers who can access and track their requests digitally and has been even more beneficial during lockdown while our customer service centres remain closed.

With MyAccount you can quickly and easily pay council tax, report missed bins and apply for parking permits – to name just a few.

You can even upload pictures or documentation straight from your device to support your requests – much easier than printing or sending letters!

Need to double-check what you sent? No problem! MyAccount saves a copy of your request and keeps you updated on its progress. It can also send email confirmations and reminders, to make sure you stay in-the-know, on-the-go.

Access MyAccount here <https://myaccount.renfrewshire.gov.uk/>

## We value learning



"...we do it every day, we learn from each other, we're open to new ways of working and we're better at engaging with our communities"

Senior Planning and Policy Development Officer, Jamie Gardyne, features in this week's #LivingOurValues case study on 'We value learning to help us innovate, improve and deliver better services'

For Jamie, learning is evident in our drive for continuous improvement, how we evaluate what we do, use new technologies and the knowledge we gain from our colleagues and teams across the council family..

Don't miss Jamie's short film together with his profile and details of how you too can get involved at <http://www.renfrewshire.gov.uk/wevaluelearning>



Our Health, Safety and Wellbeing at Work webpage is there to provide you with information and contacts to help you keep well during this time.

Visit: [www.renfrewshire.gov.uk/health-safety-wellbeing](http://www.renfrewshire.gov.uk/health-safety-wellbeing)



Don't forget, we'd love to hear from you!

If you have a story to tell or something interesting to share, get in touch with us at: [internal.communications@renfrewshire.gov.uk](mailto:internal.communications@renfrewshire.gov.uk)